

ETEXT ATTACHMENT

02/02/2006 09 : 51

This is to follow-up on my previous transmission of 01/31/2006.

On 02/01/2006, I spoke to Stephane Smith from Technical Support regarding my error problem. We discussed the problem, then she asked me to email the file to her. She was able to determine where the error was in the report, I corrected the error and uploaded the file. When I asked her why the validation didn't tell me what the error was she indicated that something was wrong with the software installation. I have never had any trouble with the software prior to this problem. She suggested I reinstall the software before the next report is due. I know that an upgrade will be available this month. I will perform that install when the software is available.